

## CLOUDCOCO

# CRITICAL FACILITIES MAINTENANCE AND ENERGY OPTIMISATION SERVICES (EOS)

#### About the project

Keysource has been working with CloudCoCo (formerly IDE Group) for over 4 years, providing critical facilities maintenance and energy optimisation services (EOS) for their flagship data centre in Bournemouth. Keysource is responsible for ensuring high levels of resilience and security for clients including international media, medical, legal, and financial institutions, channel partners & resellers, public sector, and many of the UK's network carriers.

Keysource has successfully provided zero disruption maintenance for this critical facility throughout the relationship, self-delivering a range of services with 24/7 \*365 monitoring and supporting the regional colocation and managed service provider. This is done through its computer aided facilities management platform along with some statutory and function critical maintenance.

In addition, through its Energy Optimisation Study (EOS), which is designed to optimise the energy efficiency of datacentres, saving money and reducing carbon,

Keysource has been helping to optimise the data centre, reducing CloudCoCo's and its customers' carbon footprint, leveraging the facility through reduced embedded carbon.

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### **SERVICES DELIVERED & TYPE OF WORK**

24/7\*365Critical Facilities Service Contract

- Energy Optimisation Study (EOS)
- Supporting

KEYSOURCE

- UPS
- Cooling
- Transformers
- Fire Suppression

## QUOTE

"The support we have from Keysource is unrivalled and they always exceed expectations. Their planning team and engineers are very knowledgeable and are great communicators, always ensuring everything is detailed and all risks managed out.

Keysource really understand what we are trying to achieve at CloudCoCo and our collaborative partnership is really helping to deliver on our strategy. We trust them implicitly so we can focus on growing the business."

Tony Hinds, Head of Datacentres at CloudCoCo