LEEDS CITY COUNCIL CASE STUDY

CRITICAL FACILITIES MANAGEMENT

Governed by Leeds City Council in the North East of England, Leeds is the third largest city in the UK. Leeds City Council's data centre estate is vital to support the range of digital services and content provided for the electorate.

With a diverse data centre estate spread across the city, Leeds City Council needed an established partner that had proven expertise in managing and monitoring critical environments but also understood the critical nature of the applications and services the facilities support.

Keysource is providing critical facilities management services across Leeds City Councils data centre estate.

QUOTE

"Our data centres are vitally important with the growth of digital content and it is essential that we have the right partner in place to ensure they are well maintained and managed. Keysource have a proven track record and we look forward to working closely with them to maintain our robust data centre environments"

Melvin Thompson, Leeds City Council

Key deliverables include:

- 24/7/365 remote monitoring with a 4 hour guaranteed response time onsite.

- Creation and management of a preplanned maintenance programme for all critical equipment to manufacturers' specifications and frequencies.

- Training for Leeds City Council staff on all aspects of their data centres and equipment.

- Design, development and management of the data centre estates access control and security systems.