

NHS TRUST CASE STUDY

AUDIT & CRITICAL FACILITIES MANAGEMENT

Caring for residents across London this NHS Trust, formed in 2014, is one of the biggest integrated healthcare trusts in the UK. As well as offering hospital and home care services, this NHS trust has a pedigree for medical training.

With demand higher than ever, NHS Trusts are delivering highly critical services within tight budgetary constraints. With inefficiencies identified across the estate due to ageing infrastructure, Keysource were tasked with undertaking a critical infrastructure assessment.

A clear understanding of best practise, risk and potential return on investments (ROI) were key deliverables for the NHS Trust. This valuable insight was indispensable when developing the future strategy.

With the return on investment, a comprehensive commercial appraisal was provided, highlighting quick wins, as well as short, medium and long term options.

Once options had been agreed Keysource's Critical FM team were then chosen to manage the assets on an ongoing basis.

The project included:

- Best practice assessment of the critical infrastructure across the NHS Trusts estate.
- Options were evaluated against risk and commercial implication.
- Critical Facilities Management of existing assets to ensure peak operation whilst options were reviewed.

QUOTE

“With increasing pressure on the NHS to do more with less, we’re seeing critical infrastructure being operated right to the end of its life. However there are real budgetary, operational and efficiency benefits that can be gained by making even small upgrades or changes.

As experts in critical environments we’re seeing an increase in interest around assessment and future planning services as businesses look to reduce risk and costs.”

Richard Clifford, Director of Solutions, Keysource