

WILLIS TOWERS WATSON CASE STUDY

GLOBAL IT TRANSFORMATION

In 2016 Towers Watson merged with international insurance provider; Willis Group. Following the merger, the business embarked on a global IT transformation project to consolidate and migrate all internal and client data to common platforms.

As the enlarged business' data centre transformation partner, Keysource provided the initial consultancy and evaluation of Willis Towers Watson's existing systems and requirements. The team also worked with WTW to understand their future strategy and requirements, and proposed a number of potential options.

Having recommended an option, Keysource were appointed to develop a framework for the business' strategic upgrade of two UK data centres, which now needed to support 38 major European offices as well as smaller satellite offices.

The project included:

- Delivering an additional 1.2 MW of power to two existing data centres in Ipswich and Reigate to meet Willis Towers Watson's need for increased capacity, improved resiliency and high security
- Upgrades to all critical power infrastructure to meet resiliency requirements
- Design and deployment of a new highly efficient cooling solution which allows flexible rack density
- Installation of a comprehensive monitoring and management system to give WTW full visibility across their estate

QUOTE

"The delivery of the new data centre expansion was a crucial part of our IT strategy and has taken us to another level of resiliency. From designing to our requirements and delivering the project without downtime, the team at Keysource were instrumental in the project's success."

Paul West, Global Data Centre Director
Willis Towers Watson