



YOUR PARTNER FOR DATA CENTRE MAINTENANCE SERVICES

WHY DO YOU NEED DATA CENTRE MAINTENANCE & SUPPORT SERVICES?

Underpinned by 40+ years of experience in maintaining and supporting critical environments, our operating model has evolved to a robust, streamlined delivery service supporting all aspects of service & engineering management. We ensure **availability, reduce risk** and deliver **cost effective operations** across your physical estate.

MAINTENANCE COMPLIANCE

Not only does non-compliance increase the risk of legal consequences and sanctions, but it will likely lead to avoidable added costs. Ensuring your facility is adhering to all relevant statutory and regulatory laws and legislation is paramount. You can employ the Keysource team to enact a compliant maintenance plan for your company's facility which will ensure you remain compliant at all times.

ENSURE BUSINESS CONTINUITY

We understand the importance of business continuity. Our operational services encompass **robust disaster recovery strategies**, including backup solutions, data replication and failover mechanisms. We help you develop and implement comprehensive plans to minimize the impact of unexpected events, **ensuring uninterrupted operations** and peace of mind.

PREVENT POWER OUTAGES AND COSTS

Power-related outages account for 43% of outages that are classified as significant (causing downtime and financial loss: Over 60% of failures result **in at least £80,000 in total losses**). The single biggest cause of power incidents is uninterruptible power supply (UPS) failures. Eliminate that risk with our detailed maintenance and support protocols

WHY KEYSOURCE?

EXPERIENCED & TRUSTED

200+ service Contract Customers globally and 40+ sites remotely monitored 24/7

PROVEN & RECOGNISED

20+ industry awards, including the prestigious "Edge" and "New Data Centre" Projects of the Year.

ACCREDITED & SECURE

Accredited by leading industry bodies such as Uptime Institute, Data Centre Alliance, Cyber Essentials Plus and ISO 9,14,27,45

CUSTOMER-CENTRIC & GLOBAL REACH

Trusted by global data centre operators, government bodies, and public sector organisations.

BE READY FOR OPERATIONAL EXCELLENCE



REACTIVE SUPPORT

We offer responsive support services to address any facility management issues promptly and efficiently.



PLANNED MAINTENANCE

Our comprehensive planned maintenance programs ensure the smooth operation and longevity of your critical infrastructure.



LIFECYCLE REPLACEMENT SERVICE

Our lifecycle replacement services enable seamless equipment upgrades and replacements, minimizing downtime and maximizing efficiency.



OPERATIONAL GUARDIANSHIP SERVICE

Strategy & Governance for critical asset maintenance requirements against industry best practises and implemented by expert onsite engineering personnel

KEY BENEFITS

AGILE & FLEXIBLE

Scalable services that grow with your needs.

RISK REDUCTION

Simplified multi discipline operating framework, focussed on rigorous adherence to process and governance.

DATA DRIVEN

Deliver greater insight into operations and enable data driven strategies to right size, consolidate & rationalise your estate.

EFFICIENCY

Optimise your infrastructure to ensure greater reliability, release stranded capacity and deliver cost-effective operations.

DELIVERING SUCCESS TO **OVER 200+** SERVICE CONTRACT CUSTOMERS
From Data Centre Operators to Public Sector Organisations



Epsom and St Helier University Hospitals
NHS Trust



UNIVERSITY OF LEICESTER